Social Accountability Report

Fiscal Year 2017
FRIENDSHIP VILLAGE SUNSET HILLS
PURPOSE & RESPONSIBILITY
Overview

Throughout the history of Friendship Village Sunset Hills, the organization has made a commitment to “give back” to the communities it serves. Located in Sunset Hills, Missouri, the organization is home to approximately 600 seniors and employs more than 300 people from the St. Louis metropolitan region.

The following report shares the Social Accountability results for Friendship Village Sunset Hills for Fiscal Year 2017 (July 1, 2016 through June 30, 2017) and explains in detail the organization’s contributions. Community support took place in FY 2017 through a wide range of people, including residents, board members, employees, and our community partners.
Overview

Purpose & Responsibility

According to the organization’s Articles of Incorporation, Friendship Village of South County, doing business as Friendship Village Sunset Hills, was organized on May 20, 1976, for the purpose of constructing, building, owning, operating and maintaining a home for the senior community. Its purpose is to provide housing, nursing care, and other services to seniors. Our community enables its residents to live safe, productive and independent lives.

Friendship Village Sunset Hills offers a full continuum of services for residents, including independent and assisted living, FV at Home, as well as skilled nursing services. A local board of directors governs Friendship Village Sunset Hills and all senior services are managed in St. Louis.

Friendship Village Sunset Hills, and its sister community, Friendship Village Chesterfield, are the only two senior living communities in the St. Louis region to provide Life Care, providing unlimited days of advanced care at a fixed rate--for life.

A not-for-profit 501(c)3 organization, Friendship Village operates under the guidance of the following mission and vision statements.
Overview

**Mission Statement:** Guided by Biblical values, continually serve the senior community with quality offerings that promote lifelong well-being.

**Vision:** Be an excellent resource in all aspects of senior services--supporting body, mind and spirit.
Friendship Village Sunset Hills is pleased to present its FY 2017 Social Accountability report, focusing on the charitable and volunteer activities that support the Mission and Vision of the community to faithfully serve seniors in all aspects of life--body, mind and spirit.

From within our walls and looking outward, our administration, residents and staff find fulfillment in serving through charitable and volunteer programs designed to give back time and financial resources to our residents and the community at large.

The Board of Directors is committed to the ongoing support and expansion of these activities for the well-being of all those we serve. On behalf of the Board of Directors, I want to say thank you for the valuable contributions each of you has made.

Sincerely,
Lydia Seibert
FRIENDSHIP VILLAGE SUNSET HILLS
SOCIAL ACCOUNTABILITY ACTIVITIES FY 17
Resident Volunteerism

Our Residents’ selfless acts of volunteering their time speak louder than words. The Friendship Village Sunset Hills’ residents enjoy volunteering inside our community. Our residents not only volunteered within our walls but took it to the community at-large.
Employee Volunteerism

The Employees of Friendship Village Sunset Hills go above and beyond their work load. Our employees volunteered in communities across the St. Louis metropolitan area.
Employee/Resident Charitable Activities

Friendship Village Sunset Hills made donations to local deserving charities and community organizations. With the help of our residents, board members, and employees the following organizations received our support.

- Alzheimer’s Association
- American Heart Association
- American Red Cross
- Angel Tree for children of incarcerated individuals
- Arthritis Foundation
- Mercy
- Sponsorship of Fenton, Crestwood/Sunset Hills, Affton Chamber events
- St. Luke’s United Methodist Church
- Support Dogs, Inc.
- MOPS
Employee/Resident Charitable Activities

- VOYCE
- Boy Scouts of America - BSA
- St. Louis Parkinson's Disease Association
- MEAAA: Mideast Area Agency on Aging
- Washington Middle School
- Love on a Leash

Chamber of Commerce Memberships:
- Crestwood/Sunset Hills
- Kirkwood/Des Peres
- Fenton
- West County
- Affton
Vocational Skills Program

- Friendship Village Sunset Hills has been home for over 20 years to a wonderful program that benefits the Special School District of St. Louis. We provided on-the-job-training skills for students enrolled in our program. In FY 2017, six SSD students completed our program.

- Friendship Village Sunset Hills has a cooperative agreement with Special School District. Our Vocational Skills Program is one of thirty throughout St. Louis County.

Special School Vocational Program Graduate and FVSH Employee Taylor Huffman (center)
Vocational Skills Program

• The mission of the Vocational Skills Program is to provide a continuum of supports and services to the students and families to assist students in gaining skills needed to achieve realistic and meaningful post-secondary goals.

• An in-kind donation of nearly $31,000 was provided to the Special School District of St. Louis ranging from space provided for the classroom to the time and talent of our Friendship Village employees. Several of our employees are mentors to the students of this program.

• Friendship Village Sunset Hills has proudly hired several students who have gone through this program, and five are still working within the walls of Friendship Village Sunset Hills.
Community Support

- Boy Scouts
- Girl Scouts
- Bishop DuBourg: - Swing Dancers
- St. Louis ARC
- Local Fire Fighters
- Love on a Leash
- Oakville High School
- Washington Middle School
- Cor Jesu Academy
- St. John Vianney High School
- Lions Club

FVSH Residents Sharing Life Stories with Local Students
Community Support-continued

- Mehlville School District
- Lutheran High School
- Elevation Church
- Concord Elementary
- Covenant Christian School
- Brown Mackie College - St. Louis, Occupational Therapy Assistant Program
- Spectrum
- Friendship Village Sunset Hills served as a polling place for not only Friendship Village Sunset Hills residents, but for the community at-large as well for past elections
- County Library
- Ongoing collection of aluminum cans and recyclable plastic
Community Support—continued

- Nerinx Hall High School
- Eden Theological Seminary
- Daughters of the American Revolution
- Sons of the American Revolution
- St. Lucas UCC
- Retired Teachers Group
- Sunset Hills Police Department
- Lindbergh School District
  - Jazz Band
  - Senior Associates at Truman Elementary
  - Strolling Strings
  - Key Club
Community Support—continued

• MOPS – Mothers of Preschoolers
• St. Paul Catholic Church
• Support Dogs
• Liguori Mission Team
• Lucille Rapp Dance Group
• Vitas Hospice
Educational Outreach

Friendship Village Sunset Hills provides educational programs to the residents, employees and general public.

• St. Catherine Laboure Elementary School - 6th Grade Project
• Transportation provided for our Friendship Village residents to the Missouri Osteoporosis monthly meetings
• Lindbergh High School: History Alive Program
• Medicare Seminar
• Financial Seminars
• Honor Flight
• Wellness Fair
Educational Outreach-continued

- Improving Bladder Control Educational Session
- Managing Stress Educational Session
- Sappington-Concord Historical Society Speakers
- Spectrum Eyeglass and Belsono Hearing
- Retired Nurses Group: Education for residents on anti-bullying and “no one dies alone” programs
- Friendship Village Sunset Hills hosts meeting space and/or provides lunch to 1000 plus community professionals
- RehabCare: Fitness testing and lectures
Friendship Village Sunset Hills has one Chaplain, one Assistant Chaplain, and one part-time Chaplain Associate to meet all the spiritual needs of our residents and staff. Our chaplains also visit our hospitalized residents. Average visits are 8 - 10 visits each week throughout the year.

**Funeral/Memorial Services:**
- 81 services have been planned and conducted in fiscal year 2017.

**1 on 1 Support:**
- Our chaplains provide one-on-one spiritual and personal counseling to approximately 25 residents and employees each month.

**Ongoing Support Groups:**
- Care for the Caregivers: Located at the Village Care Center, visitors from outside the community are welcome at these group meetings.
- Sojourners Grief Recovery Support Group: Support group for residents who have lost a loved one.
Resident Spiritual/Counseling Support

Bible Studies:
• On average, 65 residents attend Bible study at Friendship Village Sunset Hills, Fountain View assisted living, and our Village Care Center.

Worship Services:
• Friendship Village provides three worship services each Sunday. Approximately 135 people attend worship services held in our Chapel, Village Care Center, and Fountain View assisted living.

Outreach Ministries:
• Friendship Village Sunset Hills has 16 volunteers that support the Chaplain’s Department. Their gifts/talents are singers, instrumentalists, Bible teachers, and preachers.
Personal Property Taxes

- Real Estate: $1,183,000
- Personal Property: $58,000

Total: $1,241,000
Benevolence

Friendship Village Sunset Hills provides Benevolent Care if residents’ resources diminish and needs increase. We thank our generous donors for helping our residents at this time of need. Donors help restore resident hope.
Friendship Foundation

We are fortunate to stay true to our mission because of the generosity of others to our Friendship Foundation.

Friendship Village Sunset Hills has not altered the level of care and service it provides, despite the fact that costs continue to increase and the government continues to offer fewer subsidies for long-term care.

Friendship Village Sunset Hills has contractual agreements with Medicare, Medicaid, and other third-party insurances. Regardless of the reimbursement received, even when it falls short of the cost of care, Friendship Village Sunset Hills will continue providing comprehensive care.
In the Year Ahead

Friendship Village Sunset Hills will continue to work with our community and various organizations to enrich the lives of our Friendship Village family. Below are just a few things we have planned for next year:

• Volunteer opportunities to help residents stay involved in the community
• Educational programs to support residents in staying active
• Benevolent Care program to enrich the lives of our residents
• Recycling possibilities to engage our Friendship Village family and community in living healthier
• Community engagement occasions to connect residents with officials and legislators
• Interactive events to enhance employee involvement in their community
• Continue our partnership with the Special School District
Financial

• Resident Volunteer Hours For Friendship Village Sunset Hills: 15,000
• Resident Volunteer Hours in the Community at-large: 3,200
• Employee Volunteer Hours: 2,800
• Donations made on behalf of Friendship Village Sunset Hills to Charitable Organizations: $42,000
• Benevolent Care: $49,211
CONTACT INFORMATION

Friendship Village Sunset Hills
12563 Village Circle Drive
Sunset Hills, Mo. 63127

314.842.6840

www.FriendshipVillageSTL.com